

# HIDDEN TREASURE VACATION HOME 'Hotel'

## EMERGENCY PREPAREDNESS PLAN & IMPORTANT PHONE NUMBERS + INFORMATION BOOKLET

Address: #1 Alamina Drive, Caye Caulker, Belize

Date: May 1<sup>st</sup>, 2026

**Owner / Property Manager of Hidden Treasure: Mr. Francis Staine +501 610-3231**

In case of any type of emergencies this is the procedure the management of this establishment would want all guest to follow:

### · MEDICAL

- **The Caye Caulker Poly Clinic / Health Center: Phone number +501-226-0166, MEDICAL EMERGENCIES +501-668-2547 ALTERNATE: +501-600-9539**

- **DIRECTION** from Hidden Treasure is a follows: East on Alamina Drive then right turn onto Avenida Mangel/Back Street Caye Caulker Turn right at the Airport (Xocol Street) and follow it until you see the Health Center. (Approx. 550 Meters or ½ mile) [GOOGLE MAP DIRECTIONS LINK](#)

### · IN CASE OF FIRE (DIAL 990)

- In case of a fire, the cottage has a 20lb fire extinguisher in the Kitchen. If that cannot subdue the fire, immediately evacuate the Hotel and call 990 for police/fire assistance or **Caye Caulker Fire Department at phone number +501-206- 0353**. the fire chief's name is Mr. Miguel Matus - phone number +501-637-9996
- **DIRECTION** from Hidden Treasure is a follows: East on Alamina Drive, Left turn onto Avenida Mangel/Back Street Caye Caulker 2 Block going North on the left-hand side of the street.

### · SEVERE WEATHER

- In case of severe weather eg: "Hurricane" Our establishment will follow the National Emergency Management Organization NEMO advisories and will have our guest evacuate on the water taxi where they could seek shelter inland or fly back to their home.

### · INJURY/ACCIDENT EMERGENCY

- **Call the Caye Caulker Health Center / Poly Clinic at phone number +501-226-0166 or EMERGENCY NUMBER +501-668-2547**, A first aid kit is also provided in the cottage for small injuries.
- **DIRECTION** from Hidden Treasure is a follows: East on Alamina Drive then right turn unto Avenida Mangel/Back Street Caye Caulker Turn right at the Airport (Xocol Street) and follow it until you see the Health Center. (Approx. 550 Meters or ½ Mile) [GOOGLE MAP DIRECTIONS LINK](#)

## **CRIME EMERGENCY / POLICE (CALL 911)**

- In case of crime eg: "Robbery" call 911 for police assistance or Caye Caulker Police Department at phone number +501-206-0179 or +501-206-0091 for police assistance.
  - **DIRECTION** from Hidden Treasure to Caye Caulker Police Department is as follows: East on Alamina Drive then Left turn unto Avenida Mangel/Back Street Caye Caulker 6 Blocks going North then turn right onto Calla Del sol Street going straight East 2 blocks, turn left onto Avenida Hicaco/Front Street 1 block next to the basketball Court on the beach/Playa Asuncion.
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## **Golf Cart Taxi Phone (WhatsApp) numbers**

Price: \$10BZD/Person to anywhere on the South Island (Caye Caulker)

**Gilbert Taxi - +501 626-0864**

**Jubalus Taxi - +501 605-2005**

**Gustavo's Taxi - +501 632-9454**

## **CHECK-IN CHECK-OUT TIMES**

**Check-in: 2:00PM – 9:00PM**

**Check-out: Before 10:00AM**

## **CANCELLATION POLICY**

Guests can cancel up to 5 Days before check-in Day with no penalty

Cancellation within 5 Days of check-in = 50% Refund

## **PUBLIC SERVICES**

[Prescription Value Pharmacy](#)

[Emar's Pharmacy](#)

[Closest Convenience Store – JC Max](#)

[Caye Caulker Post office / Library / Village Council Office](#)